

2021/22 - 2026/27



5-Year Strategic Plan



Department of Public Works • Bureau of Street Services (StreetsLA)

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In Memory of...

Adam Golem, Bela Gyimesi, Derek Jenkins, Eric Taguchi, Gabriel Arellano, Kenneth Thomas, Steven Douglas

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The Bureau of Street Services (StreetsLA) is part of the Department of Public Works family and is responsible for preserving, protecting, maintaining, and renewing the City of Los Angeles' (City) street network and urban forest. This includes our streets sidewalks, bikeways, trees, and medians. StreetsLA's hard working women and men are committed to providing high quality, efficient, and equitable services across our great City and communities. We strive to build our services around integration, innovation, and inclusion.

As a covered entity under Title II of the Americans with Disabilities Act, the City of Los Angeles does not discriminate on the basis of disability, and upon request, will provide reasonable accommodation to ensure equal access to its programs, services and activities.

Mayor's Message



ERIC GARCETTI
MAYOR

Every day, the employees of StreetsLA build and maintain the very foundation of our city, ensuring that residents and visitors have safe, livable, and sustainable places to walk, run, bike, drive, grow, and thrive. StreetsLA stands at the very heart of my administration's back-to-basics agenda because strong and reliable services are the beating heart of a healthy city.

This Strategic Plan is a blueprint for what's next: more reliable services, stronger infrastructure, greener neighborhoods, more resilience and sustainability, and a more equitable, fair, and just Los Angeles. It is a promise to meet the mission of StreetsLA in tangible and practical ways that we can touch, see, and feel in our communities -- expanding our urban tree canopy to cool our neighborhoods, maintaining roads and public spaces that Angelenos and tourists depend on every day, and leading investments to make it easier to travel across the City whether walking, rolling, cycling, driving, or taking transit.

Our commitment is unwavering. Amidst the unprecedented circumstances of a global pandemic, recession, and calls for racial justice, StreetsLA doubled down on our core goals and services. We responded to quarantine mandates by initiating the innovative ADAPT program, taking advantage of reduced traffic to repair high-traffic corridors. We collaborated with sister departments on programs like Al Fresco and Sidewalk Dining to leverage underutilized space to support local businesses and dedicated Streets Ambassadors to ensure compliance. Through neighborhood-based programs like the Great Streets Initiative and Cool LA, StreetsLA committed to using equity as a lens to plan, design, and deliver our projects. And now, as we move forward in our recovery, we must remain ambitious in our aspirations.

We will continue to advance and deepen our most critical work. We will use the hope of this moment as a springboard to further incorporate resilience, sustainability, and equity into our operations, budgets, and initiatives. We will bring our values into everything we do. That approach is reflected and embodied in this five-year Strategic Plan.

StreetsLA has long set the bar for cities around the world, and I am confident that it will keep building on that record of achievement and offer world-class service and infrastructure. This team has risen to every challenge set by my administration, and I have no doubt it will exceed expectations again to safeguard our City and create new opportunities for Los Angeles in the years to come.

Sincerely,

Eric Garcetti
MAYOR

Director's Message



I'm proud to present the second update to our five-year Strategic Plan. It maintains the course set out two years ago, to transform StreetsLA into a more modern, world class organization.

The nature of an annual update is a reminder that we must constantly evolve, respond to changing conditions, and learn from our experiences. It embodies the vision I have for the bureau: continuous improvement in service to the public.

This past year has been a time of change, and often uncertainty, and through it all, the men and women of StreetsLA have kept focused on the work of making LA's streets safe, mobile and sustainable. A few of the accomplishments of this collaborative work are highlighted throughout this document. These achievements are a tribute to the dedication and perseverance of StreetsLA's workforce.

Among the changes of the past year are the departures of many experienced staff, a list that includes Assistant Director Fred Mousivapour and now our general manager Adel Hagekhalil. I am incredibly grateful for the leadership that Adel has provided, and I am committed to maintaining the culture of "Integration, Innovation and Inclusion" that he has instilled. I am also honored to accept the responsibility of succeeding Adel and grateful to the Mayor for this opportunity.

I've spent my entire career at StreetsLA, so I know intimately the importance of the StreetsLA mission, the pride my coworkers take in serving the public, and the skills and adaptability needed to do our jobs well.

I, along with the Assistant Directors and the entire leadership team, are committed to the success of StreetsLA, and this Strategic Plan is an important foundation as we continue to grow and adapt, prioritize our daily work and advance our long-term vision.

Thank you for your partnership in this essential work.

Sincerely,

Keith Mozee
Executive Director & General Manager StreetsLA

Our Values guide and govern all aspects of our work, behavior, decisions, actions, and attitudes like shining STARS.



STARS

SAFETY - Safety First and Safety Always

TEAMWORK - How We Succeed

ACCOUNTABILITY - Make Sure We Did it Right

RESPECT - How We Treat Each Other and the Community

SERVICE EXCELLENCE - What We Expect

MISSION

Enhance the Quality of Life for All

MOTTO

Making LA Streets Safe, Mobile, and Sustainable for All

VISION

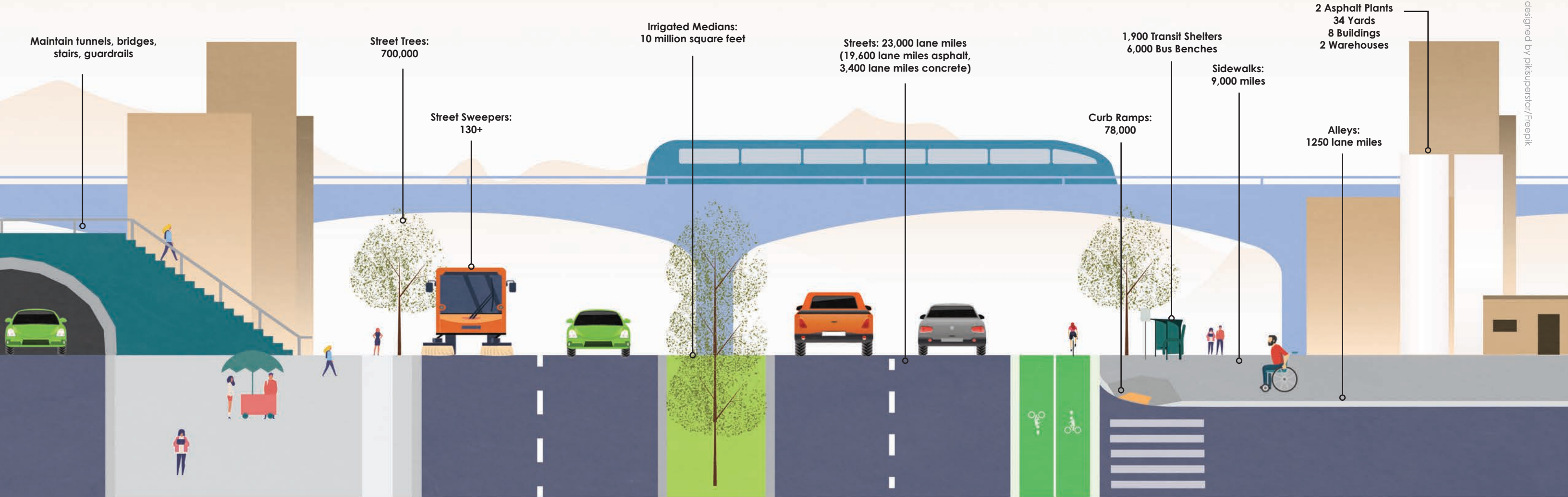
Be a World Leader in Public Works, Committed to Serving and Improving Our Communities



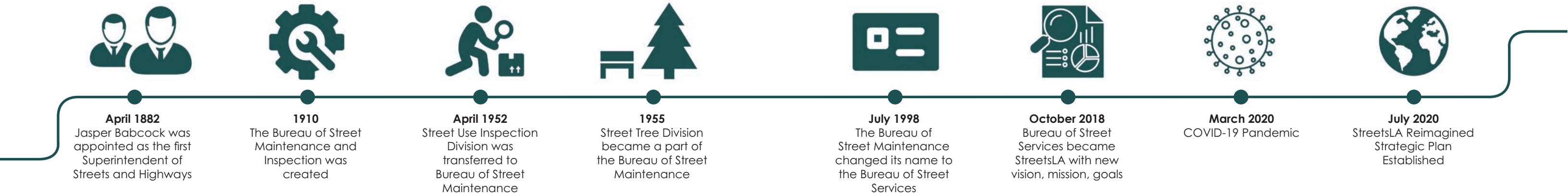
StreetsLA Reimagined

This is the second update to a 5-year strategic plan that seeks to integrate the many goals and objectives and responsibilities of StreetsLA to increase the effectiveness and resiliency of the organization while delivering world-class services. StreetsLA will provide the best-in-class, transparent, fully engaged, and equity-focused services.

Operationally, StreetsLA is becoming a modern organization reliant on data to make informed decisions. Mapping and analyzing our asset portfolio will guide decision makers to better allocate resources and budget as needed. To that end, a focus on asset management and advanced planning will transform the way the organization handles daily and future workloads to be more efficient and targeted. StreetsLA is also developing a baseline toward a more sustainable operations. In FY 20-21, StreetsLA measured our carbon emissions and air pollution emissions from operations, and achieved an 11% reduction in fleet carbon emissions.



A Brief StreetsLA History



Street Renewal

Our Pavement Preservation Program maintains a street network comprised of 23,000 lane miles and 1,250 lane miles of alleys. StreetsLA strives to maintain all improved streets, alleys, and related throughways in good to excellent condition while providing desirable standards of safety, appearance, and convenience for our residents, businesses, and visitors.

GRANTS PROGRAM



Ana Tabuena-Ruddy,
*Project Development &
Interagency Coordination
Manager*

Can you give us an overview of the program?

The grants program begins with identifying a community's needs and vision and then working with various partners to help bring this vision to life. The program requires a large team of people (planners, engineers, landscape architects, management analysts, construction crews, etc.) from inception to implementation, and involves community and key stakeholder engagement as well as inter-agency coordination. The grant program has grown exponentially in the last year, due to recent grant awards doubling StreetsLA's portfolio to nearly \$300M. While StreetsLA's previous focus was primarily on active transportation, we have also recently expanded into more urban greening and stormwater capture grants, uniquely positioning StreetsLA to deliver holistic projects in the City's street network.

What is your role in this program/initiative and why it is important to you?

My role is to develop community-informed streetscape projects and seek large-scale grant funding in the range of \$20M to \$50M to implement them. This involves coordination with various City agencies, Council Offices, key stakeholders, and outside City partners, such as Metro and consultants who assist in community engagement and/or grant writing. It also involves training staff in cost estimating, feasibility reviews, and writing compelling narratives tailored to each grant source. A major part of my role is ensuring that a community's vision and needs are reflected and prioritized throughout the development of the grant project, assessing the feasibility of the proposals, and assembling a competitive grant package so that their vision can become a reality. I find it extremely gratifying to help historically disadvantaged communities express their needs, dream big, and identify the financial resources and inter-agency partnerships to make their dreams possible.

How does this program/initiative benefit StreetsLA and/or the City of Los Angeles?

The grants program directly benefits both StreetsLA and the City of Los Angeles in numerous ways by being a self-supporting revenue-generating program that does not have to rely on City funds, easing financial burden on the City especially critical during these challenging times. The size of recent grant awards have also made it possible to deliver upon the Mayor's Green New Deal in a transformative scale, enabling StreetsLA to address environmental, economic, and social inequities in communities that have not seen any investments in decades by providing urban greening and reduction in greenhouse gas emissions, creating jobs and stimulating local economy, and building recreational and cultural placemaking opportunities.

STREET FURNITURE



Lance Oishi,
Contract Administrator

Can you please describe the program?

The City's "Transit Furniture Section" is responsible for the management and oversight of two separate City-wide programs. The Coordinated Street Furniture Program operated through a contract with OUTFRONT JC Decaux, LLC furnishes the City with transit (bus) shelters with litter receptacles, automated public toilets, newsstand vending kiosks, and public amenity kiosks. The "Bus Bench Program" operated through a contract with InSite Street Media, LLC furnishes the City with bus benches and litter receptacles. Both Programs are completely self-supported financially through revenues generated from advertisements displayed on media panels incorporated into the transit furniture structures which means no City funds are expended to provide these important services. In addition to covering the costs to fabricate, install, maintain, and operate the furniture, both Programs furnish revenues to the City annually some of which are reinvested in transit related improvements. The Coordinated Street Furniture Program consists of 1870 transit shelters with litter receptacles, 197 public amenity kiosks, 14 automated public toilets, and 4 newsstand vending kiosks; in direct response to the COVID pandemic, the Program also furnished and maintained 320 hand sanitizer dispensers at our busiest bus stops, two fully plumbed prototype handwashing stations and a prototype hydration station within the past year. The Bus Bench Program consists of 6,000 bus benches, over 2,000 litter receptacles, and is in the process of developing and installing 300 shade structures to furnish shade and comfort at bus stop locations that are unable to receive a traditional transit shelter.

What is your role in this program and why it is important to you?

I am the City's lead administrator and manager of both Programs and believe my role is important in four major ways. Number one is ensuring much needed shade, shelter, seating, safety, and comfort, for transit users and pedestrians alike are provided to the greatest extent possible in an equitable, fair manner. Number two is to ensure all of our transit furniture is well maintained in good working order at all times. Number three is to ensure both Programs are responsive to the needs of Los Angeles' constituents. Number four is to ensure both programs are leveraged to provide Los Angeles with the maximum benefits, services, and revenues achievable in the most fiscally responsible, efficient manner.

Street Improvement

StreetsLA builds streetscape improvements that enhance safety, accessibility, mobility, and community satisfaction. Street improvement include curb ramps, sidewalks, pedestrian and bike facilities, bus landing facilitates, hardscaping, and concrete construction.



Delores Wong Plaza

Great Streets

In support of the Mayor's Great Streets Initiative to enhance the business climate along walkable retail corridors, StreetsLA improves pedestrian crosswalks, constructs concrete curb extensions and median islands, installs street furniture, and plants trees to make City neighborhoods safe, more accessible and beautiful for all to enjoy.



Great Street Pico Blvd

Complete Streets

As part of the Mayor's Complete Streets Program, StreetsLA improves safety and mobility along boulevards by performing roadway, curb, and gutter repairs in order to enhance the safety of motorists, pedestrians, and cyclists on city streets.



Complete Street Reseda Blvd

RACIAL/GENDER EQUITY



Gabriela Ortiz,
Customer Service Manager

Can you give us an overview of the program?

The mission of the program and StreetsLA is to Enhance the Quality of Life for All. Inclusivity is a core principle of our culture, where all ideas are welcome, all efforts are encouraged, and all of our staff is valued for their contributions. StreetsLA embraces this opportunity to create a blueprint for a future free of racial and gender inequity.

What is your role in this program and why it is important to you?

I serve as lead under Stephanie Clements, Gender Equity Officer for the Bureau of Street Services. This role is important to me to promote equity across the board, a culture of inclusion within the office and staff, and equitable services for the residents of the City of Los Angeles.

How does this program/initiative benefit StreetsLA and/or the City of Los Angeles?

This program benefits StreetsLA by assessing inequities within the department. By knowing where we are lacking, we can improve and change the environment. Creating dialogue within the department and including all staff to contribute with their ideas, comments, and suggestions to our work environment and dynamic will benefit the City of Los Angeles.

What are your hopes in the post-COVID recovery for your program?

During the post-COVID recovery, being able to meet in-person or attend staff and tail gate meetings to do outreach for the program and get more people involved will help with the communications barriers especially the breakdown in communication from administrative to field staff.

Service delivery post COVID recovery will allow the Bureau to conduct outreach and education to Los Angeles residents on a one-on-one basis and enable neighborhood collaborations to assess area-specific needs.

TREE PLANTING



Hector Banuelos,
Street Tree Superintendent I

Can you please describe the program?

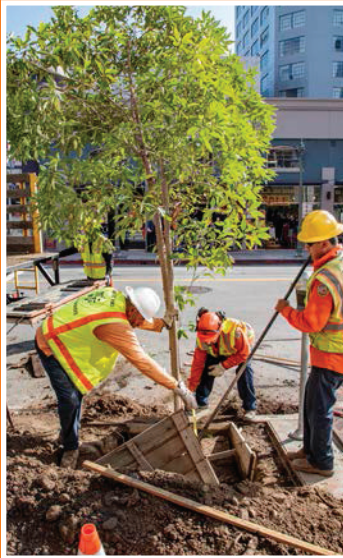
The tree planting program plants approximately 1,000 trees annually throughout the City. The newly planted trees include trees planted as part of the Tree Planting Guarantee Fee, Design Build projects, and other tree planting endeavors coordinated with many of the Council Districts.

What is your role in this program/initiative and why it is important to you?

I oversee the crews performing the tree planting and work with various Division Managers, Council Deputies, and stakeholders. Planting new street trees adds value to properties and it's important to replace trees that die and are removed to help the City to sustain the age diversity of our urban forest while maintaining and/or increasing tree canopy needed for the environmental benefits trees provide.

How does this program benefit the City of Los Angeles?

The program helps to provide trees in canopy deficient communities and give communities a sense of identity while providing many environmental and aesthetic benefits. The benefits include, but are not limited to shade, wildlife habitat, carbon sequestration, increase in property value, and a multitude of other environmental and aesthetic benefits.



What are your hopes in the post-COVID recovery for your program?

I'm hopeful that the world recovers from the current pandemic and resources will continue to be provided for planting and watering of trees so that the City can sustain healthy tree canopy and a healthy urban forest.



Tree Trimming on Rose Ave

Street Tree & Median Maintenance

StreetsLA maintains 700,000 street trees and manages more than 10 million square feet of irrigated medians. The City's urban forest shades our homes and streets, reduces energy usage, minimizes the "heat island effect," helps clean the air, and improves property values making City neighborhoods cooler, more livable, and sustainable.



COVID-19 RESPONSE



Nikia Drinkard,
*Emergency Operations
Manager*

Can you give us an overview of the program?

As the Bureau's Emergency Operations Manager, I am responsible for the development, coordination, and implementation of emergency and disaster preparedness, response recovery, and non-structural hazard mitigation programs, processes, and procedures Citywide or for StreetsLA, including drills and exercises designed to validate emergency plans, operating procedures, and operating guidelines.

What is your role in this program and why it is important to you?

My role in this program is to administer or coordinate the StreetsLA emergency management program, including developing, analyzing, or revising emergency response or recovery plans, training programs, and exercises for large-scale natural or human-caused disasters. I am also the 24/7 Emergency Point of Contact (POC) for the Bureau. As the POC for the Bureau, I am responsible for submitting requests for much-needed and hard-to-source PPEs.

How does this program benefit StreetsLA and/or the City of Los Angeles?

This program is designed to meet the Mayor's Mandate for Bureau-wide emergency preparedness and disaster mitigation. StreetsLA is tasked with maintaining a debris management plan to facilitate response and recovery as needed.

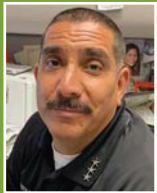
What are your hopes in the post-COVID recovery for your program?

My hopes for the post -COVID recovery is to continue the monitoring of PPE burn rates for potential reimbursement from FEMA and to return to in-person weeklong training offered by CAL OES (California Governor's Office of Emergency Services).

Investigation & Enforcement

StreetsLA provides investigation, enforcement, and regulatory services to protect public safety and improve neighborhood quality-of-life by pro-actively enforcing municipal ordinances and laws. StreetsLA responds to more than 30,000 annual investigation requests received by MyLA311 and oversees the city's Sidewalk Vending Program.

SIDEWALK VENDING



David Rivera,
*Chief Street Services
Investigator I*

Can you give us an overview of the program?

It is a regulated program which encourages micro entrepreneurship and an economic opportunity for people to support their families.

What is your role in this program and why it is important to you?

I manage the program. It is important in that we want to make sure that everyone has the opportunity to support themselves and their families.

How does this program benefit StreetsLA and/or the City of Los Angeles?

With it being a regulated program it allows everyone the opportunity to flourish within the City of Los Angeles and increases vendor accountability by identifying out of compliance vendors.

What are your hopes in the post-COVID recovery for your program?

That more permits are obtained and the vendors are able to obtain their required permits and compliant food carts soon.



Sidewalk Repair

In compliance with the Americans with Disabilities Act (ADA), StreetsLA repairs more 500,000 square feet of broken sidewalk pavement annually and installs ADA compliant access ramps to make the streets and sidewalks of LA readily accessible and usable by individuals with disabilities. This program improves the accessibility, mobility, and safety on City streets for the disabled and the community at large.



Sidewalk and Access Ramp Improvements on Figueroa St



Cooling LA's Neighborhoods

In support of the Mayor's Green New Deal for Los Angeles, StreetsLA is bringing the principles of innovation, inclusion, and integration to the emerging field of urban cooling. A national leader in testing cool pavement roadway coatings, StreetsLA will continue to expand a multi-faceted neighborhood cooling program including planting of shade trees, installation of bus shelters and shade structures, and application of cool roadway coatings.

Cool Pavement Application on Kraft Ave



COOL NEIGHBORHOODS



Greg Spotts,
Assistant Director/
Chief Sustainability Officer

Can you give us an overview of the project?

The Cool Neighborhoods Project brings shade trees and cool pavement coatings to residential neighborhoods experiencing extreme heat. The program uses an equity lens to focus on underserved communities which face significant environmental challenges. Shaded bus stops can also be added to these projects.

What is your role in this program and why it is important to you?

I launched this program in 2015 around the time I assumed the newly-created role of Chief Sustainability Officer for StreetsLA. At the time, what we were doing was experimental and at a very small scale. It has been very rewarding to see this program grow and enable Los Angeles to play a leadership role in how cities are going to adapt to a warming world.

How does this project benefit the City of Los Angeles?

LA is hot and is only getting hotter. These projects address heat resiliency and tree canopy equity, both of which are key elements of the Mayor's Green New Deal.

What are your hopes in the post-COVID recovery for this project?

We plan on a robust community engagement process in our pilot areas. We have the ability to tailor improvements based on stakeholder feedback and want local residents to feel ownership of the project.



TREE INVENTORY



Elias Najar,
Tree Surgeon Supervisor I

Can you give us an overview of the program?

StreetsLA has contracted with Davey Resource Group to conduct an inventory of an estimated 700,000 sites consisting of trees, stumps, and vacant planting locations across approximately 100 Neighborhood council districts. The inventory will gather information on the species and condition of the trees which will aid Urban Forestry Division (UFD) in the management of the urban forest by strategizing and scheduling tree planting and maintenance needs. The inventory system, TreeKeeper, is available to the public online at laparksca.treekeepersoftware.com/. The MyLA311 service will also be integrated into TreeKeeper, making it an efficient management tool.

What is your role in this program and why it is important to you?

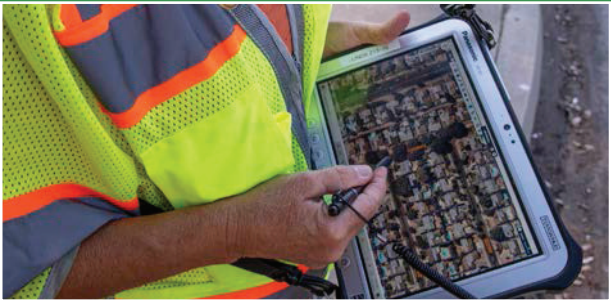
I was selected to work with Davey Resource Group and StreetsLA's IT team to develop a user-friendly tree inventory and management system and train UFD staff on how to use the new system in the field. I also created training videos online in English and Spanish while in-person training was suspended. The Tree Inventory program is important because it will help our staff to manage, improve, and create a safer urban forest in the City of Los Angeles. I am honored to be given the opportunity to be involved with the development and implementation teams.

How does this program benefit StreetsLA?

This inventory will help StreetsLA develop management goals and metrics, manage tree related projects, provide educational information to the public, and receive feedback from stakeholders and constituents.

What are your hopes in the post-COVID recovery for your program?

Our hope is to increase in-person training for our field staff on how to utilize the inventory system and to complete the tree inventory for the entire City.



Pothole Repair on Inglewood Blvd

Street Maintenance

StreetsLA keeps the roadway surface, concrete curbs and associated structures in good condition by performing minor repairs (such as pothole repairs) to roadways, gutters, alleys, guardrails, and many other components of the public right-of-way. Street Maintenance Supervisors also provide inspection and enforcement of private property weed abatement regulations for vacant lots to minimize fire, health, and safety hazards.

STREET SWEEPING PROGRAM



Brent Jones,
*Cleaning Manager
Acting Superintendent I*

Can you give us an overview of the program?

Due to the financial crisis of the COVID-19 pandemic and the resulting Citywide hiring freeze, staff shortages necessitate that we reduce the frequency of street sweeping: routes that had received weekly sweeping will now be swept biweekly.

StreetsLA also rolled out the Street Sweeping Near Me, which notifies residents when their address will receive street sweeping.

Once residents sign up online, they will receive an email notification 24 hours and 48 hours before their route is scheduled to be swept.

By keeping routes free of parked cars, our sweepers can better access the curb where debris collects, and keep our streets cleaner.

What are your hopes in the post-COVID recovery for your program?

In the post Covid recovery time I hope that we get more residents signed up for the notification system. Also I would like the notifications to not only be emailed to the residents but also sent by text message.

We are starting an optimization study to plan a future expansion of the sweeping program and clean more streets in the City.



Street Sweeping on Alvira St

Street Sweeping

StreetsLA provides weekly posted sweeping along 859 routes representing nearly 7,700 curb miles, using a natural- gas fueled fleet of low-polluting motor sweepers. We also provide specialty sweeping to major corridors, the Great Streets locations, and the on- street bikeway network. This program enhances neighborhood quality of life and protects the environment by reducing storm drain contamination and air pollution.

Advanced Planning & Asset/Grants Management (APA/GM) Division

The Advanced Planning & Asset/Grants Management (APA/GM) Division is responsible for developing and managing StreetsLA's asset management framework to ensure it aligns with the Bureau's vision, mission, and policy. The focus is on the business processes for resource allocation and utilization with the objective of better decision-making based on quality information regarding the assets and well-defined objectives expressed as "Levels of Service." It can be understood as getting the best results of performance for the

preservation, improvement, and operation of infrastructure assets given the resources available. The key principles of Asset Management represent a way of doing business. When fully implemented, an Asset Management program will build, preserve, and operate street services more cost-effectively with improved asset performance, deliver to customers the best value for public tax dollars spent, and enhance the credibility and accountability of StreetsLA to all stakeholders.

APA/GM is responsible for the strategic fiscal management of a \$200 million grant portfolio with a variety of federal-aid, state, and local funding sources, including ensuring invoicing, quarterly reporting, and earned value tracking are administered effectively. Long term goals include the development of new capital projects to capture a holistic streetscape vision for the city to improve equitable mobility, greening, and cultural identity for all Angelenos.

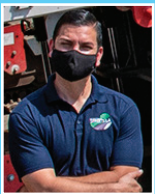


Neighborhood Engagement



Broadway-Manchester Measure W

COMMERCIAL VEHICLE SIMULATOR (TRAINING)



Leonel Chacon,
Street Services Supervisor I

Can you give us an overview of the program?

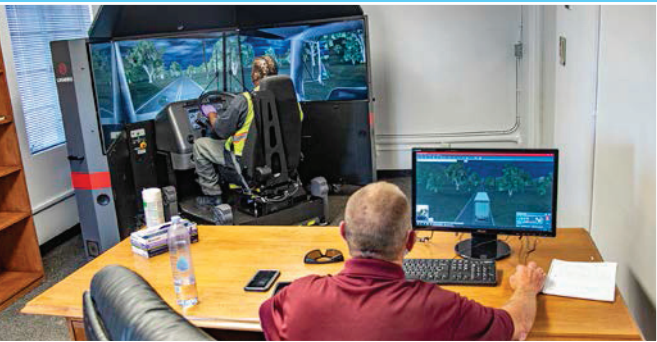
The Commercial Vehicle simulator is a tool used within the Street Services Commercial Vehicle Section Driving Proficiency Development project. The simulator allows participants to encounter various commercial driving scenarios in a safe, controlled virtual setting. The simulator complements the classroom instruction and hands-on driving experience. The simulator is versatile, allowing for several preset driving scenarios and modifying the experience on the fly. The divisions schedule their Heavy Duty Truck Operators to attend the one-day training sessions. The one-day session includes Pre-trip inspection Review, load securement in a classroom followed by hands-on load securement exercises, hands-on driving of a Class A or Class B vehicle on a prescribed route through the city, and time on the Simulator.

What is your role in this program and why it is important to you?

In 2020, I was assigned to deploy the Commercial Vehicle Section Program. This included reviewing, creating content, collaborating with divisions for resources needed for the hands-on experience, creating, and maintaining the session schedule. I was selected because of my years of experience, education, and ability to educate others. It is important to me because I am helping to increase the proficiency of the Heavy Duty Truck Drivers, something that has been long overdue. I look forward to the second phase of our proficiency plan, which opens up to our Equipment Operators.

How does this program benefit StreetsLA and/or the City of Los Angeles?

The Commercial Vehicle Section Driving Proficiency Development project is, in part, an answer to the identified commercial vehicle skills gap seen in pockets of our division heavy Duty truck operators. This is evidenced by empirical information found by interviews and spot checks performed in the field. We have developed the project to bridge awareness and skill gap and increase proficiency. The simulator plays a key role in developing awareness of driving conditions in the safe, controlled virtual environment. The simulator also plays a big role in the Bureau's Workforce development program by providing a tool and a resource to aid anyone who wants help in the promotion process.



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External Relations Team

The External Relations Team is responsible for the interdepartmental, Council, Mayoral, and Board relations and public facing interactions between the Bureau and outside agencies in public policy, stakeholder relations, customer service interactions, outreach, and education as well as internal staff engagement through gender and racial equity initiatives and Department-wide communications efforts. The team serves as the primary point of contact between Angelenos and StreetsLA through social media, StreetsLA website, direct phone contact, email, and virtual and in-person meetings, responding to questions and concerns, conducting public meetings, and serving as a liaison between stakeholders and the Bureau.

Financial Management Division

The Financial Management Division (FMD) manages and controls all of the Bureau's finances, including payroll, procurement, cost accounting and revenue billings, and is responsible for planning, developing, implementing, and monitoring the Annual Budget, as well as handling interim fiscal changes, mandates, and Council actions throughout the year.



Administration Division

The Administration Division is responsible for Bureau-wide administrative functions, including contract administration, employee training and development, human resources support and position control, and grant administration. The division also develops and implements policies/initiatives such as those pertaining to gender and racial equity, reconstitution plan, telecommuting plan, and ethics/conflict of interest.



FARMERS MARKET



Cuauhtémoc (Temo) Llanes,
*Lieutenant
Senior Street Services
Investigator II*

Can you give us an overview of the program?

The Farmers Market program reduces the local farmers' financial burden and provides locally sourced nuts, fruits, and vegetables to the community directly from the producer. One payment offers a permit for a whole fiscal year. The Farmer Markets gives a unique opportunity to unite the local communities by providing a great variety of fresh local food to all customers.

What is your role in this program and why it is important to you?

My role in the Farmer's market program is as a City of Los Angeles liaison between the applicants and all City Departments. In addition, I regulate the permitting process by answering any questions, providing guidance, and finalizing the permit.

How does this program benefit StreetsLA and/or the City of Los Angeles?

Farmer's Markets is one of the very few programs that could continue functioning with an active permit throughout the COVID-19 Pandemic. Through CDC guideline adherence and implementations, Farmer's Markets safely provided a much-needed sense of community in an otherwise experience of isolation.

What are your hopes in the post-COVID recovery for your program?

Our hopes and goals are to continue to provide neighborhoods with a positive and uplifting experience with an even greater sense of community to help us move forward.





What we achieved in 2020-21

SUSTAINABILITY & RESILIENCY

Enhance sustainability and resiliency of streets and Urban Forest while reducing carbon footprint

1,545
LANE MILES

Pavement Renewal maintaining PCI 70 and 60% street in good condition

31K

Trees Trimmed and more than **941** trees planted by Urban Forestry Division Staff

45

LANE MILES

Failed Asphalt Street Reconstruction and **236K** Square Feet Alleys Streets Renewal

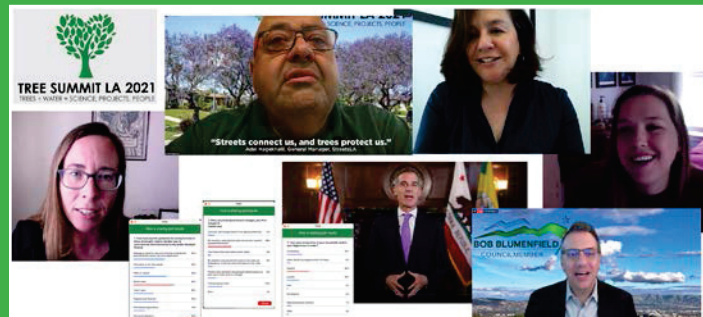


Sustainability

With an eye towards reducing air pollution and in response to the climate emergency, we successfully developed a fleet GHG and criteria pollutant baseline model to identify hotspots to reduce our impact.

Through a combination of operational efficiencies, piloting and procuring ZEV and hybrid vehicles, and piloting renewable fuels, our fleet emissions were reduced by 10%.

The first all-electric mini sweeper is specifically designed to clean narrow protected bike lanes and thereby using a zero-emission sweeper to support zero emission transportation.



Tree Summit

More than 300 people attended our third annual Tree Summit, focused on the science and strategies of proper tree watering.



Tree Inventory

StreetsLA inventoried 390,000 tree locations in 39 Neighborhood Council areas.



What we achieved in 2020-21

SAFETY & PUBLIC HEALTH

Assess and mitigate safety risks and enhance public health

586K
SQUARE FEET

Sidewalk Poured at **287** Locations

199K
CURB MILES

Swept in FY 20-21

14

Hydration Stations Installed



Sidewalk and Transit Amenities Program (STAP)

Development of an innovative Sidewalk and Transit Amenities Program (STAP) is underway, expected to provide at least 3,000 bus shelters across the City, among other street furniture installations.

A series of public information sessions attended by more than 600 people and an interactive online map have engaged the public to identify possible improvements to the program.

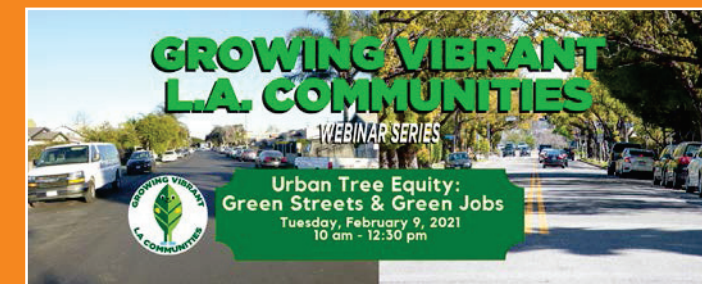


COVID-19 Response

StreetsLA adapted to a global pandemic by not only supporting business reopenings, access to farmers markets and public safety education but also by shifting work to reduce impacts on residents and take advantage of reduced traffic.

Growing Vibrant LA Communities

With the world shifting to virtual gatherings in light of the global pandemic, StreetsLA, with City Plants, started a quarterly webinar series called the Growing Vibrant LA Communities series where speakers nationally and guests internationally come together to have robust discussions to support urban forestry.





What we achieved in 2020-21

ACCESSIBILITY & EQUITY

Improve accessibility while planning and delivering services through an equity lens

390

ADA Ramps
Installed

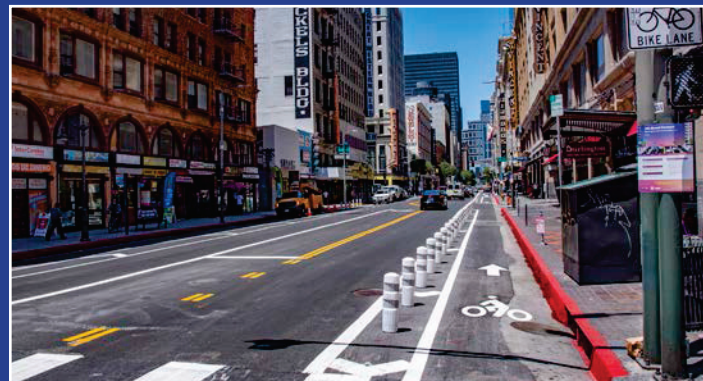


Racial Equity Action
Plan Developed

74

LOCATIONS

Bus Pad & Landings
Installed



Bike Network Expansion

By reprioritizing our paving schedules, StreetsLA has enabled the establishment of 52.25 miles of resurfacing and 15.07 lane miles of slurry for new bike lanes, including the bike and bus lanes on 7th Street in Downtown LA.



Equity Initiative

A series of listening sessions and work groups have inspired dialogue and helped establish action plans to promote racial and gender equity.

In addition to hiring and training initiatives, the Bureau is looking at how to bridge equity gaps in infrastructure and service delivery.



What we achieved in 2020-21

INNOVATION & INTEGRATION

Integrate state-of-the-art technologies and optimize workforce

32,000+

RESIDENTS

Street Sweeping
Notification Signed Up



Enterprise Asset Management
System Implementation

\$105+

MILLIONS

Grant Awarded to StreetsLA
for FY20-21



Street Sweeping Near Me

StreetsLA launched the Street Sweeping Near Me platform which allows the public to sign up for notifications of sweeping scheduled in their neighborhood. While this is meant to assist in the transition from weekly to biweekly sweeping, a schedule change necessitated by the staff shortages and financial crisis of the COVID-19 pandemic, it is also part of our vision for a sweeping program that will expand to clean even more areas of the City.



Grants

StreetsLA saw record-setting success of grant awards due to the large number and wide array of grants we pursued and the ambitious dollar amount of funding requested.

These strategies, as well as proactive community involvement and successful inter-agency partnerships, propelled our efforts despite the challenges presented by the pandemic, demonstrated by the resiliency and adaptability of our Grant and Project Development team.

The rewards of our hard work will enable StreetsLA to meet various Bureau and City goals, maximizing tax dollars, and ultimately benefiting the communities we serve, especially the disadvantaged areas of the City.

Top 4 Grants Awarded to StreetsLA

1. Mission Mile: Sepulveda Visioning for a Safe and Active Community
2. Connecting Canoga Park Through Safety and Urban Cooling
3. Broadway Manchester Multi-Modal Green Streets Project
4. Safe Route To School: Berendo Middle and 3 Feeder Elementary School Safety Project

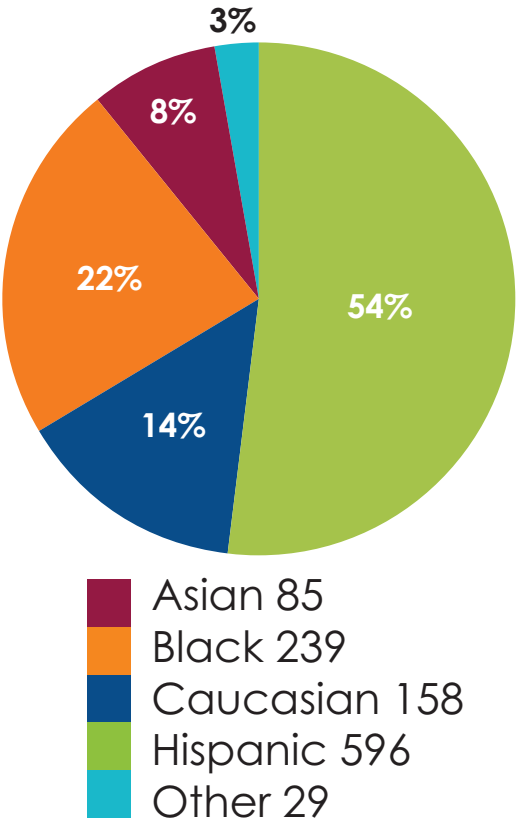
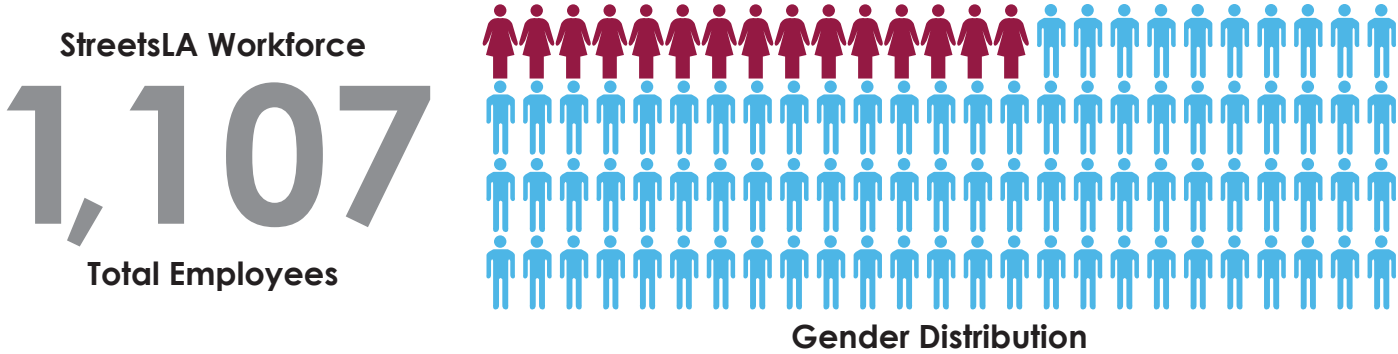
GENDER AND RACIAL EQUITY

StreetsLA ensures that people of color, women, persons with disabilities, and veterans may equally participate and prosper in public life and society. StreetsLA places racial equity and inclusion at the center of policy-making to live up to our democratic ideals.

StreetsLA's vision aligns with the City's Racial Equity Vision to end systemic, institutional, and structural racism in the City of Los Angeles, to think broadly and creatively to ensure that racial equity and inclusion are at the center of policymaking, and to remove the social, economic, and political barriers that result in a disparate and stratified society.

Program Objectives

- Provide all staff with email and cell phone for communication purposes.
- Create Equity (Racial / Gender) for staff by providing resources such as training and development, promotions, and a suggestion box.
- Bimonthly listening sessions for Gender and Racial Equity, using suggestions from staff to develop topics they would like to hear about.



WORKFORCE DEVELOPMENT

For FY21-22 StreetsLA will restart the vocational worker program (Targeted Local Hire Program) partnership with the LA Trade Tech and LA Conservation Corps to increase opportunities for entry level hires.

22

Interns hired during FY 20-21

As part of StreetsLA's commitment to youth development, StreetsLA will expand the internship program from select divisions to Bureau-wide operations for FY21-22. High school and college students will have the opportunity not only to explore how StreetsLA improves the living condition of Angelenos but also to learn and work in a professional environment.

SOCIAL MEDIA HIGHLIGHTS



ABLM Pavement Treatment on Hollywood Blvd



BLM Pavement Treatment in Venice

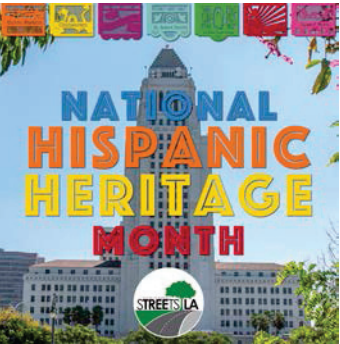
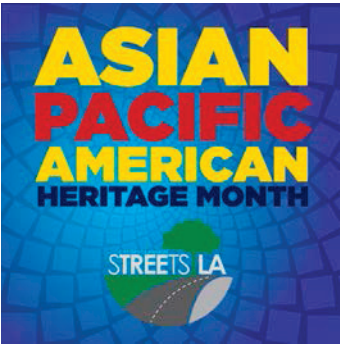


Washing/Hydration Station Installation in Skid Row

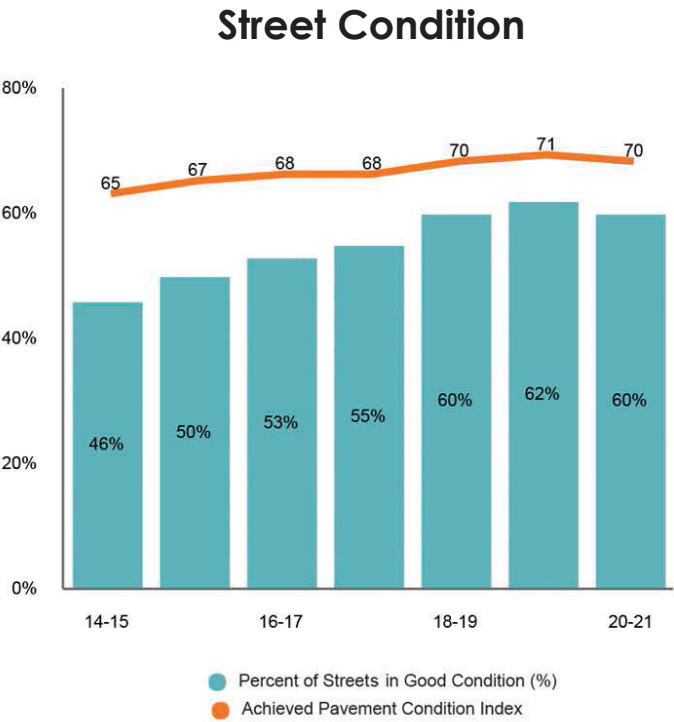
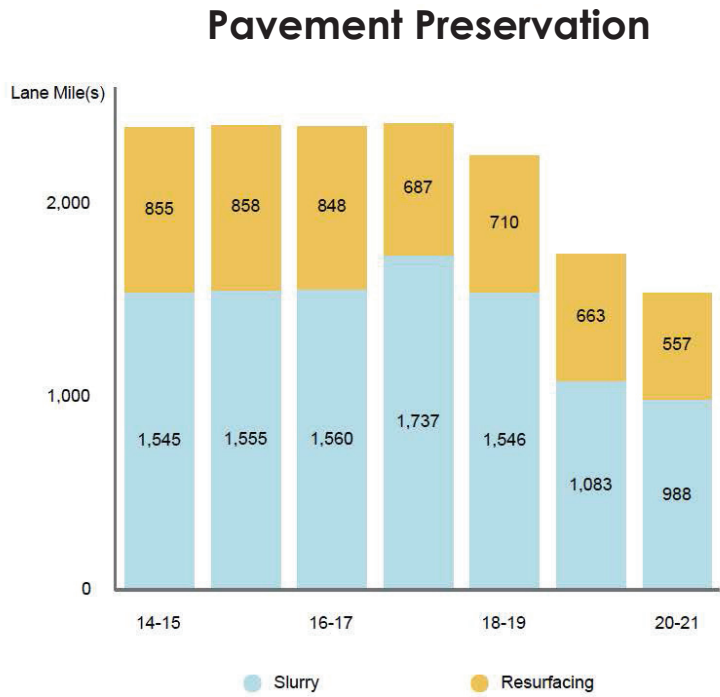


Voting Box Installation

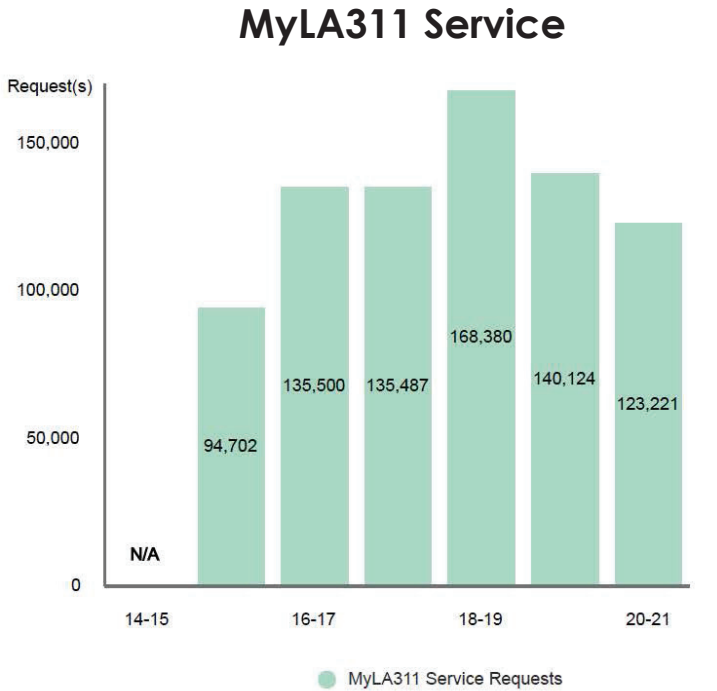
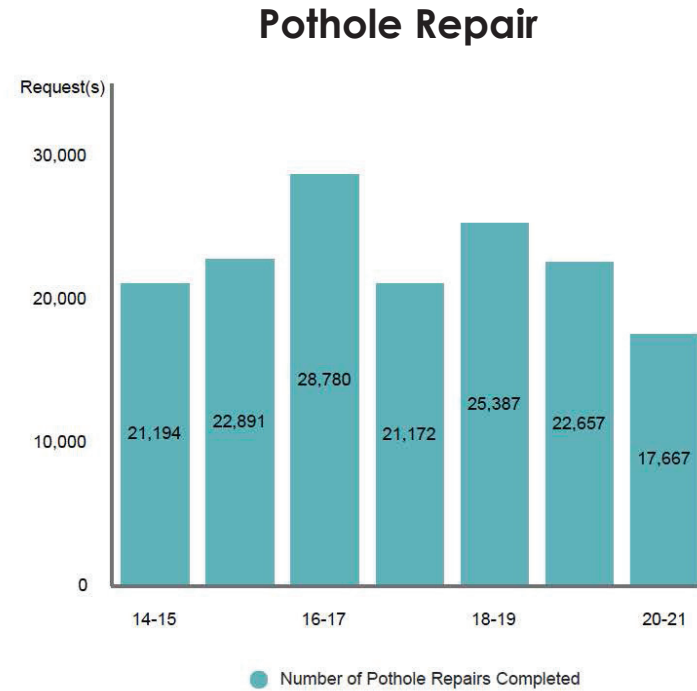
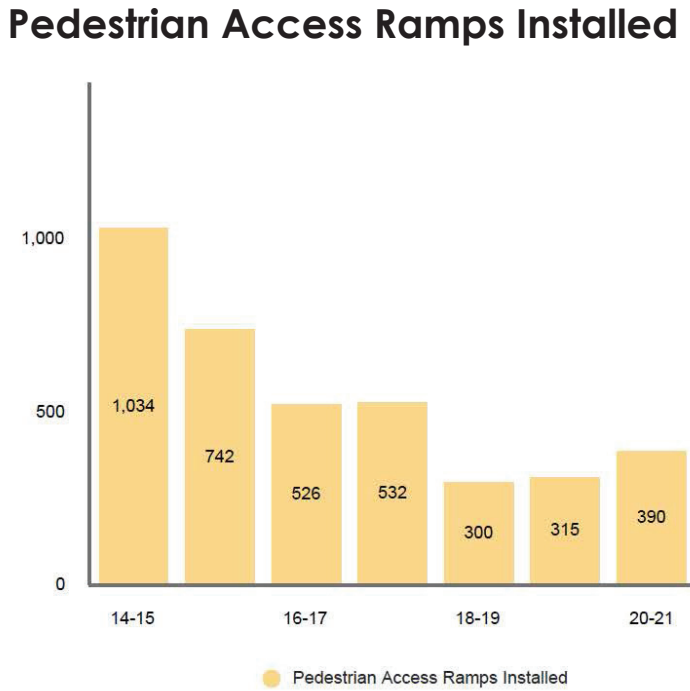
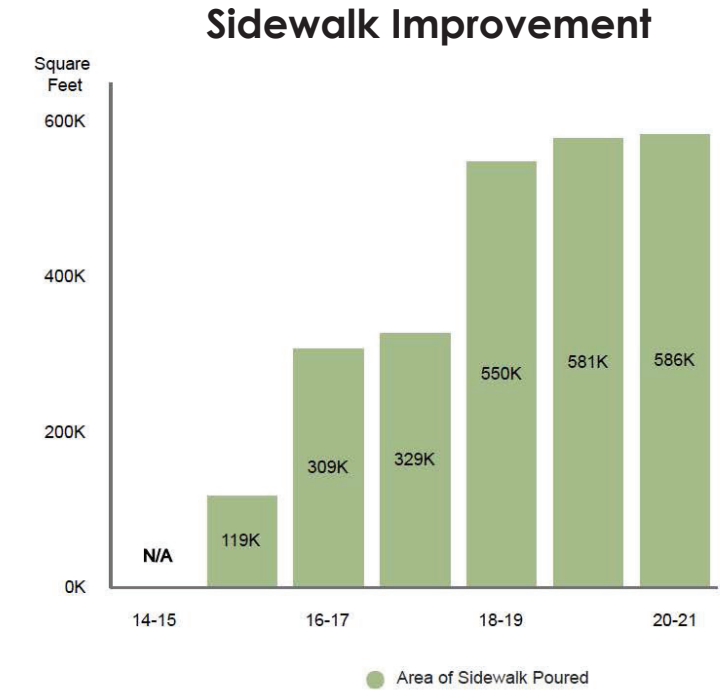
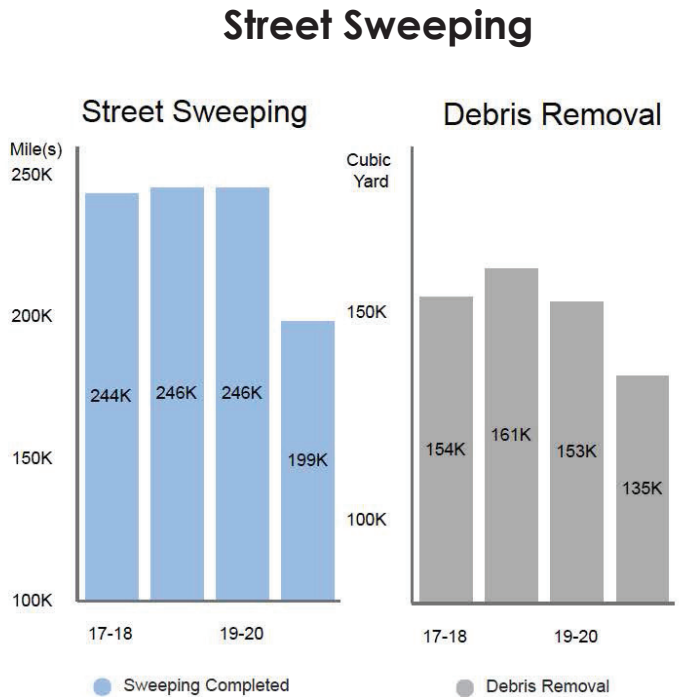
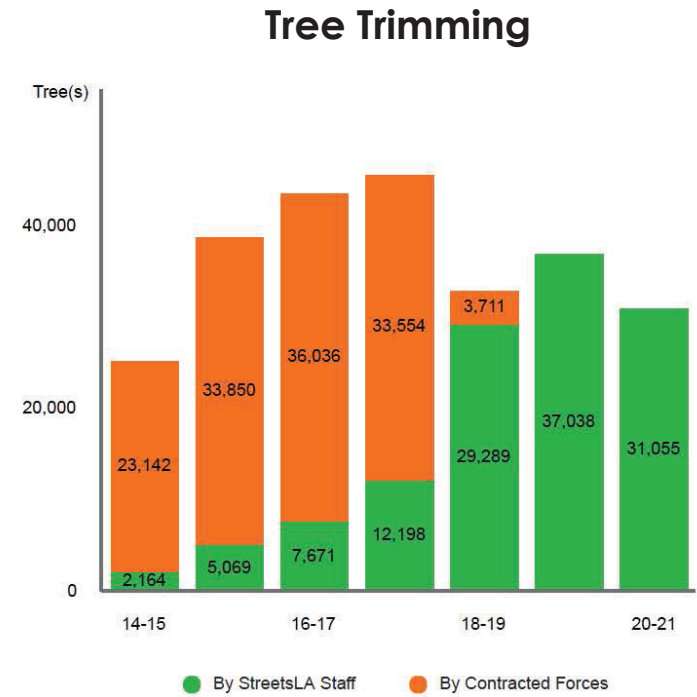
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STREETSLA STATS



STREETSLA STATS



1 KEY RESULT AREA



SUSTAINABILITY & RESILIENCY

As we begin the new decade, the City of Los Angeles will be faced with monumental environmental and societal challenges. The global climate crisis will result in more frequent extreme weather events in our communities — ranging from drought and wildfires to sea-level rise and coastal flooding. As the primary agency responsible for preserving, protecting, and maintaining our street network and urban forest, StreetsLA is invested in strategies and actions that address our greatest risks while protecting our most vulnerable people, places, and systems. To support the city's environment, StreetsLA will integrate green infrastructure such as stormwater capture, urban canopy, and bioswales into its streetscape projects. These improvements will protect our residents and infrastructure from the effects of extreme weather by reducing the urban heat island effect, restoring the health of our greenways and waterways, protecting our unique biodiversity, and improving the condition of our air quality. Moreover, StreetsLA will reduce the carbon footprint of the Bureau's operation by developing a roadmap to evaluate and reduce its fleet's environmental impact while also testing green technologies and materials to minimize GHG emissions. Collectively, these activities will not only advance the bureau's commitment to sustainability but prepare our street networks and urban forest for ecological resilience.

Through the principles of integration, innovation, and inclusion, StreetsLA will improve the Bureau's capacity for resiliency by systematically tracking the Bureau's functions and assets, supporting the life cycle of the city's streets and urban forests with proper maintenance and management, and encouraging the use of innovative best practices and technology. With these approaches in practice, StreetsLA will be better equipped to prioritize the bureau's essential assets and functions in moments of unforeseen shocks and stressors. StreetsLA's use of data-driven methods to oversee the life cycle of its assets will enable the bureau to maximize infrastructure investments and prioritize improvements. The oversight of StreetsLA's essential street infrastructure and the urban forest is crucial in managing risk and for facilitating our streetscapes resilience.



Stormwater Capture

GOAL 1

Advance One Infrastructure framework to develop and showcase holistic and multi-benefit projects

- Convert at least **two road medians** or **publicly owned parkway strips** to low or no-water use landscaping
- Integrate **green infrastructure elements** into at least **five projects**, such as green streets and alleys that feature bioswales, infiltration cutouts, permeable pavement, street trees, and other best-in-class solutions
- Prioritize **key neighborhoods for stormwater capture** and develop funding strategies (CNRA's Urban Greening, Measure W, Prop 68, etc.) to connect stormwater capture to projects
- Develop **Inter-Agency agreement** to ensure green and blue infrastructure elements include maintenance plans

GOAL 2

Reduce the carbon footprint and criteria pollutant emissions of our operations and materials

- Evaluate and develop a roadmap to **Zero Carbon Impact operations** from operations to procurement strategy
- Develop a **Circular Economy framework** for materials, recycling operations including Zero-Emission Transportation, Zero Emission Processing, and high-value eco-friendly product(s)
- Pilot new **hybrid street sweepers** and Bio-NG powered dump trucks toward the goal to convert 100% of city street sweepers to alternative fuels or ZEVs by 2025 and all dump trucks to lower carbon intensive fuels or ZEVs by 2030
- Evaluate and develop a **roadmap** for reducing the carbon footprint of the pavement life cycle

GOAL 3

Improve the health of our Urban Forest and enhance the urban canopy

- Complete **citywide street tree inventory** by the end of 2022
- In partnership with City Plants, contribute to **Urban Forest Financing Study** for funding Best Management Practices for tree care and considering canopy expansion
- In collaboration with City Forestry Officer, establish a **framework** to improve coordination for tree maintenance activities
- Update **tree planting selection and site considerations** that increase tree establishment success rates and reduce maintenance and liability
- Plant at least **1,000 street trees** by 2028 in priority locations consistent with the Mayor's Green New Deal to increase tree canopy in areas of greatest need by at least 50%

GOAL 4

Enhance roadway resilience by applying proper maintenance and asset management practices

- Develop an **alley condition assessment procedure and recommendations** for an ongoing maintenance work program
- **Maintain a PCI of 70**
- Complete purchase of **Asphalt Plant 3** to enhance asphalt production capability

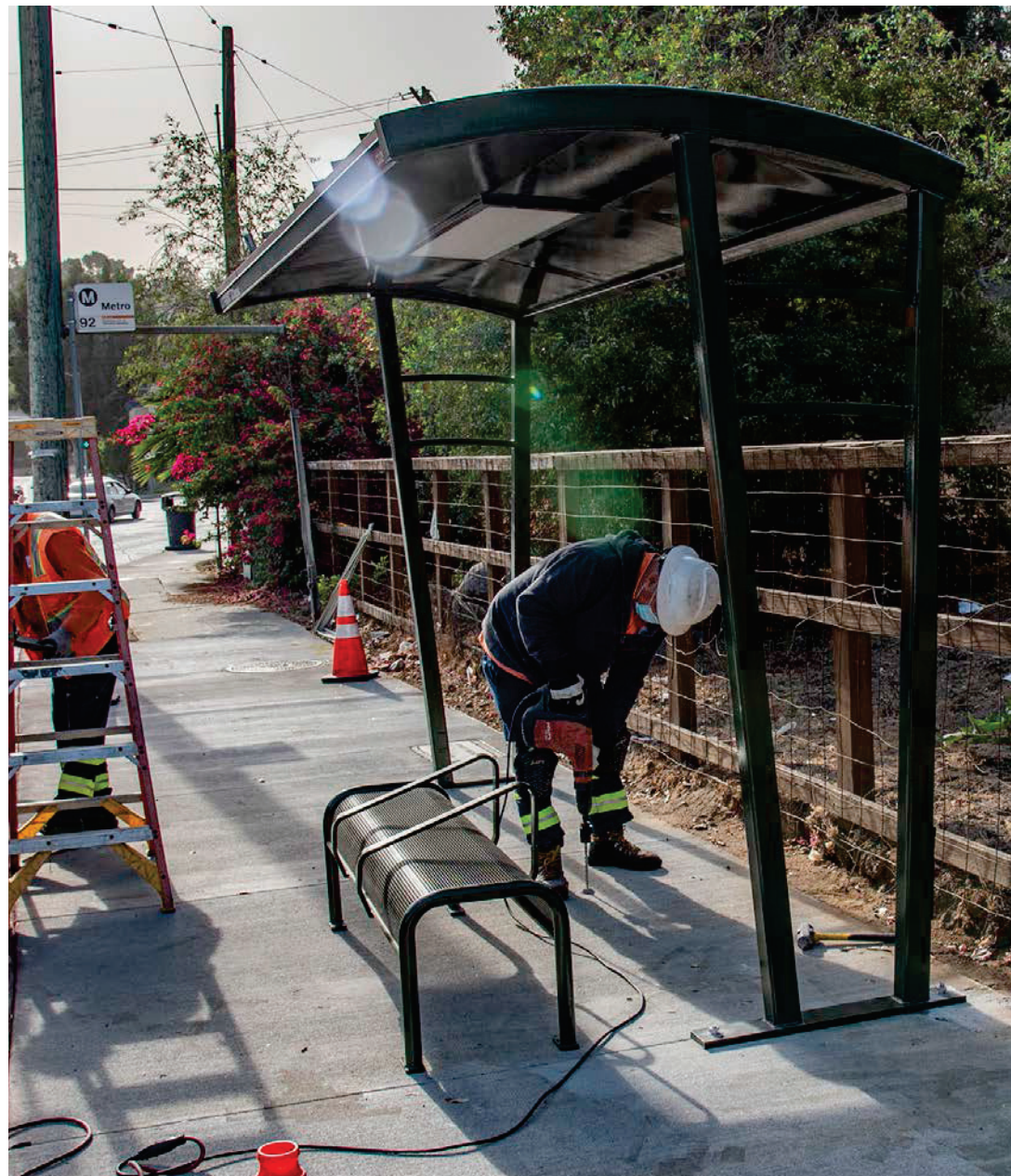
2 KEY RESULT AREA



SAFETY & PUBLIC HEALTH

Safety and public health are the top priorities for StreetsLA, and the Bureau continually evaluates the health and safety risks affecting its employees and the communities they serve. To ensure safety in our street networks, StreetsLA is committed to investing resources in pilot programs that advance the working conditions for its employees and improves the overall safety in our streets and sidewalks.

Additionally, the Bureau is dedicated to improving the quality of life and public health in Los Angeles's public realm. To support the livability and comfort of our street networks, StreetsLA strives to meet the needs of the public by providing essential street furniture and shade through urban cooling and tree planting. We prioritize sanitation through our street sweeping operations. By fostering a safe and comfortable streetscape, residents can engage in activities that encourage better physical and mental health outcomes.



GOAL 5

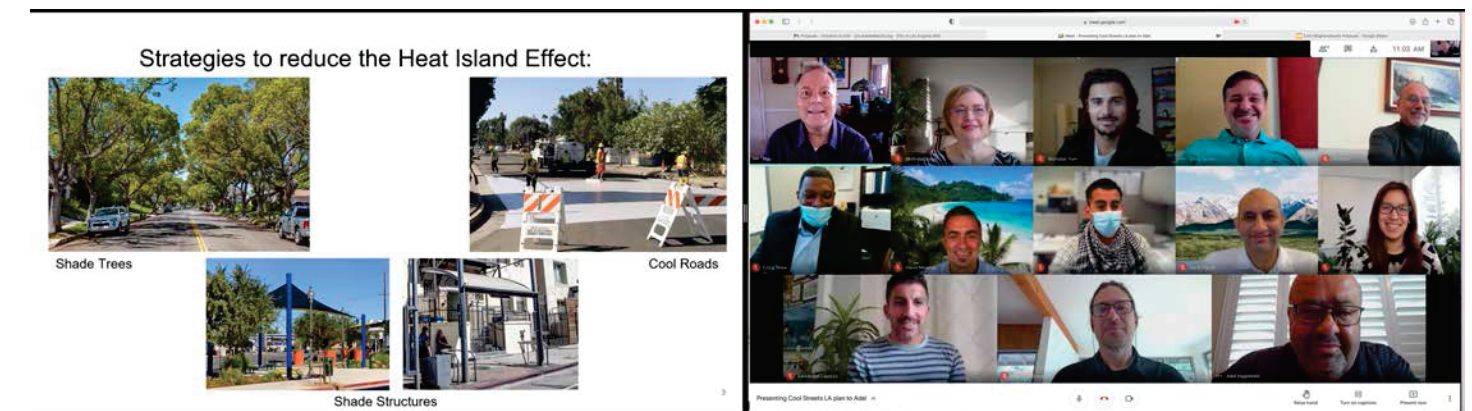
Continue to Assess and Mitigate Safety Risk for the community while providing a safe working environment

- Develop a **Bureau-wide Worker Safety Recognition Program** with a scoreboard to track incidents and create greater accountability
- Establish a comprehensive **risk management database**
- Develop and implement strategies to maximize **liability reduction** potential for **bike lanes**
- In partnership with the City's other sidewalk programs, prioritize and repair 70 sidewalk locations to maximize liability reduction potential
- Hire and train new superintendents to act as **Subject Matter Experts** for the entire Bureau related to litigation

GOAL 6

Create programs to mitigate the impact of heat effect and other Public Health needs

- Implement the recommended 200 street segments **Cooling Neighborhood Strategy**
- Develop a **Conceptual Shade Structure Prototype** for installation over bus benches
- Assess and develop plans that would expand to include **installation and maintenance** of public hydration stations, hand-hygiene stations (as part of the STAP program), and public toilets
- Continue to grow and develop the **Sidewalk and Park Vending Program**, including outreach and engagement to increase compliance, continue COVID precautions as appropriate, support vendor access to County Public Health permits, and double the number of permitted vendors to 3,000



GOAL 7

Improve Public Health by realigning and enhancing Street Sweeping operations

- Develop a **Street Sweeping Operational Plan**



ACCESSIBILITY & EQUITY

As it is reflected in the adopted Mayor's Los Angeles Green New Deal, the Mayor's Resilient Los Angeles Plan, and the Mobility 2035 Plan, Los Angeles is taking the necessary steps to address transit accessibility and equity for all Angelenos. Although Los Angeles is famous for its car culture, the city has increasingly invested in its transit infrastructure more than any other American city in the last two decades. It is important for residents to have access to modern and reliable transit and street furniture amenities in the public realm, and the Bureau of Street Services is honored to manage the City's street and sidewalk network for the increasingly diverse selection of active transportation options residents use to navigate their trips. StreetsLA is taking the necessary actions to enhance the livable streetscape experience to foster a safe environment for all its users — whether it's for pedestrians, bicyclists, or transit users, StreetsLA is continually initiating street and sidewalk programs to ensure that residents have access to streetscape furniture and amenities that are climate adaptive and equitably distributed.

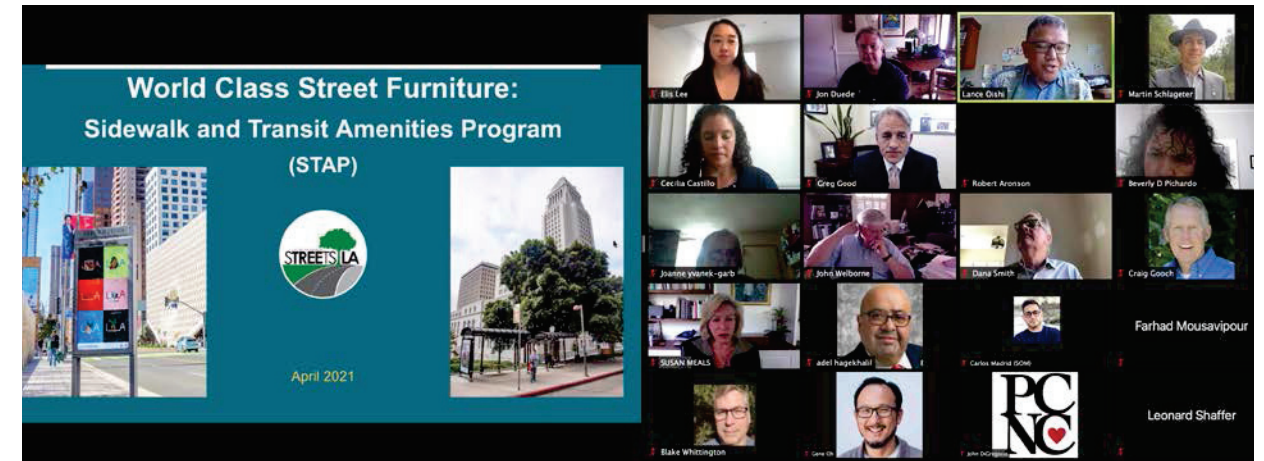
As Los Angeles' most disadvantaged communities are disproportionately affected by the effects of climate change, it is a priority at StreetsLA to ensure that its programs proactively address the health, safety, and environmental concerns of its most affected residents. The Bureau is committed to not only investing in the equitable access and improvements in its streetscape, but will also actively work towards policies and practices within its Bureau to protect the value of the communities it serves regardless of gender, race, age, sexuality or disability.



GOAL 8

Encourage the use of public transit and active transportation by creating a program to improve and modernize street furniture and transit amenities

- Execute contract with a qualified and collaborative partner to operate the **Sidewalk and Transit Amenities Program**
- In partnership with transit agencies (Metro, Dash, etc.), **assess condition** at all transit stops in the City
- Develop a **tiered transit-stop site investment plan** to prioritize investment and enhance transit user experience
- Begin installation of **3,000 bus shelters**, an increase from fewer than 1,900 today



GOAL 9

Plan and deliver services through an equity lens

- Continue to improve **Community Engagement** efforts to better inform residents about StreetsLA services and to reduce barriers to information
- Develop **equity-focused performance metrics** to inform our asset planning and guide capital investments, ongoing maintenance and responsiveness to community needs
- Plant at least **1,000 street trees** by 2028 in priority locations consistent with the Mayor's Green New Deal to increase tree canopy in areas of greatest need by at least 50%
- Develop and implement **Local Recruitment Strategies** not only to advance diversity and inclusion in the workforce but also to hire local talent to foster the sense of ownership of quality service delivery
- Provide email for all StreetsLA staff and expand internal communications

GOAL 10

Enhance the pedestrian experience as well as expand sidewalk safety and accessibility

- Develop an **Ongoing Sidewalk Condition Assessment Plan** and establish a strategic plan for short and long-term sidewalk repairs
- Create an **Americans with Disability Act (ADA) Inspection** group to ensure compliance with ADA guidelines
- Prioritize and construct at least **100K Square feet of sidewalk** to serve as an example of innovation and efficiency toward the meeting the Mobility 2035 plan to bring all sidewalks to good condition by 2035
- Develop **bikelane maintenance work plan**
- Implement **slow streets and streets around parks concepts**



INNOVATION & INTEGRATION

StreetsLA will use innovation and integration to enhance its work processes and financial resiliency to support continuous organization improvement. In order to meet current and future needs for employment, StreetsLA will cultivate partnerships with local job-training agencies and encourage local hiring. By integrating state of the art technologies, StreetsLA will optimize its resources and activities, reduce its dependency on the general fund, and reduce silos among its working groups. Through the use and support of digital infrastructure, StreetsLA can capture the state of the Bureau's assets and project delivery methods, have stronger control over the capital improvement programs, and make better decisions.

GOAL 11

Establish and Maintain an Asset Management framework to meet the required level of service and in a cost-effective manner

- Implement the first two phases of the **Enterprise Asset Management System**
- **Inventory & assess condition data** of at least two assets to improve lifecycle decision
- Deploy a proactive **data collection technology** to help strategically target maintenance activities
- Develop a **Strategic Asset Management Plan** to document and communicate the Bureau's vision, policy, objectives, improvement roadmap for all the asset

GOAL 12

Explore and evaluate innovative materials and processes to further the goals of sustainability, resiliency and efficiency

- Evaluate **CarbonCure Concrete Technology** to reuse carbon dioxide (CO₂) in the concrete production process to reduce the carbon footprint of concrete
- Pilot **Biochar Technology** to evaluate tree waste for upcycling to capture and sequester carbon into higher value, locked-in carbon
- Explore the use of **Porous Concrete** for capture stormwater
- Produce a report to assess the reliability and scalability of the **Super Asphalt** (Asphalt mix using recycled plastic bottles) and advance next steps toward necessary environmental- and worker-safety analyses
- Assess the Integrate **cape-seal** as an alternative solution for pavement treatment
- Pilot opportunities to expand **flexibility in tree procurement**, including through contract nurseries

GOAL 13

Enhance workforce resiliency to meet current and future needs

- Develop and implement a **Human Resource Plan** that includes specific goals, strategies, risks, action plans, reporting to address succession
- Assess and develop an **on-call services contract** to create flexibility to address unplanned work
- Explore incentivization programs to encourage **private tree-trimming** businesses to prioritize tree health, public safety, and shade
- Expand **tree maintenance green job training program** and create pipelines to city employment
- Develop a **Knowledge Management Plan & Centralized Training Program** that assures short and long-term skills and capabilities are in place

GOAL 14

Optimize workforce through technologies and process improvements – A transition to Contactless and People-Centered Service Model

- Integrate state-of-the-art **technologies** to improve service delivery
- Develop and implement a **Telecommuting plan** that aligns with City's policies
- Enhance the Bureau's **Performance Metrics** to reflect the Bureau's equity objectives
- Establish an internal **Innovation Committee** to evaluate innovation and sustainable business solutions for various operations

GOAL 15

Enhance planning & coordination function to align work activities with our overarching objectives strategically

- **Integrate advance planning** into workflows to optimize available resources
- Formalize the project delivery process by developing a **Develop Project Delivery Manual** and deploy a **Project Management & Portfolio Management System**
- Develop a **2028 Olympic Workplan** to leverage investment to improve street network and foster sustainable development
- Maintain a publicly available **5-year pavement preservation work plan** and use it as a reference to support inter-departmental collaboration



STREETSLA ALIGNS WITH THE UNITED NATIONS SUSTAINABLE DEVELOPMENT GOALS (SDG)



SDG 1: NO POVERTY - End poverty in all its forms everywhere.

- KRA 2 - Goal 6: Mitigate the impact of heat effect
- KRA 2 - Goal 8: Modernize street furniture and transit amenities

SDG 2: ZERO HUNGER - End hunger, achieve food security and improved nutrition and promote sustainable agriculture.

SDG 3: GOOD HEALTH AND WELL-BEING - Ensure healthy lives and promote well-being for all at all ages.

- KRA 1 - Goal 1: One Infrastructure
- KRA 1 - Goal 3: Enhance Urban Forest
- KRA 2 - Goal 5: Asset and Mitigate Safety Risk
- KRA 2 - Goal 6: Mitigate the impact of heat effect
- KRA 2 - Goal 7: Enhancing Street Sweeping
- KRA 3 - Goal 8: Modernize street furniture and transit amenities
- KRA 3 - Goal 9: Plan and deliver services through an equity lens
- KRA 3 - Goal 10: Enhance the multi-modal

SDG 4: QUALITY EDUCATION - Ensure inclusive and equitable quality education and promote lifelong learning opportunities for all.

SDG 5: GENDER EQUALITY - Achieve gender equality and empower all women and girls.

SDG 6: CLEAN WATER AND SANITATION - Ensure availability and sustainable management of water and sanitation for all.

- KRA 1 - Goal 1: One Infrastructure
- KRA 4 - Goal 12: Explore innovative material and process

SDG 7: AFFORDABLE & CLEAN ENERGY - Ensure access to affordable, reliable, sustainable and modern energy for all.

SDG 8: DECENT WORK AND ECONOMIC GROWTH - Promote sustained, inclusive and sustainable economic growth, full and productive employment and decent work for all.

- KRA 3 - Goal 9: Plan and deliver services through an equity lens
- KRA 4 - Goal 13: Enhance workforce resiliency

SDG 9: INDUSTRY, INNOVATION AND INFRASTRUCTURE - Build resilient infrastructure, promote inclusive and sustainable industrialization and foster innovation.

- KRA 1 - Goal 1: One Infrastructure
- KRA 1 - Goal 2: Reduce Carbon Footprint
- KRA 1 - Goal 4: Roadway Resilience
- KRA 2 - Goal 5: Asset and Mitigate Safety Risk
- KRA 3 - Goal 8: Modernize street furniture and transit amenities
- KRA 3 - Goal 9: Plan and deliver services through an equity lens
- KRA 3 - Goal 10: Enhance the multi-modal
- KRA 4 - Goal 13: Enhance workforce resiliency
- KRA 4 - Goal 14: Technologies and Process improvements
- KRA 4 - Goal 15: Enhance Planning & Coordination

SDG 10: REDUCED INEQUALITIES - Reduce inequality within and among countries.

- KRA 2 - Goal 6: Mitigate the impact of heat effect
- KRA 3 - Goal 9: Plan and deliver services through an equity lens
- KRA 3 - Goal 10: Enhance the multi-modal

SDG 11: SUSTAINABLE CITIES AND COMMUNITIES - Make cities and human settlements inclusive, safe, resilient and sustainable.

- KRA 1 - Goal 1: One Infrastructure
- KRA 1 - Goal 3: Enhance Urban Forest
- KRA 1 - Goal 4: Roadway Resilience
- KRA 2 - Goal 5: Asset and Mitigate Safety Risk
- KRA 2 - Goal 6: Mitigate the impact of heat effect
- KRA 2 - Goal 7: Enhancing Street Sweeping
- KRA 3 - Goal 8: Modernize street furniture and transit amenities
- KRA 3 - Goal 9: Plan and deliver services through an equity lens
- KRA 3 - Goal 10: Enhance the multi-modal
- KRA 4 - Goal 12: Explore innovative material and process

SDG 12: SUSTAINABLE CONSUMPTION AND PRODUCTION - Ensure sustainable consumption and production patterns.

- KRA 1 - Goal 2: Reduce Carbon Footprint
- KRA 4 - Goal 12: Explore innovative material and process

SDG 13: CLIMATE ACTION - Take urgent action to combat climate change and its impacts.

- KRA 1 - Goal 2: Reduce Carbon Footprint
- KRA 1 - Goal 3: Enhance Urban Forest
- KRA 2 - Goal 6: Mitigate the impact of heat effect
- KRA 3 - Goal 9: Plan and deliver services through an equity lens
- KRA 4 - Goal 12: Explore innovative material and process

SDG 14: LIFE BELOW WATER - Conserve and sustainably use the oceans, seas and marine resources for sustainable development.

- KRA 1 - Goal 1: One Infrastructure

SDG 15: LIFE ON LAND - Protect, restore and promote sustainable use of terrestrial ecosystems, sustainably manage forests, combat desertification, and halt and reverse land degradation and halt biodiversity loss.

- KRA 1 - Goal 3: Enhance Urban Forest

SDG 16: PEACE AND JUSTICE - Promote peaceful and inclusive societies for sustainable development, provide access to justice for all and build effective, accountable and inclusive institutions at all levels.

- KRA 3 - Goal 9: Plan and deliver services through an equity lens
- KRA 4 - Goal 11: Deploy Asset Management

SDG 17: PARTNERSHIPS FOR THE GOALS - Strengthen the means of implementation and revitalize the global partnership for sustainable development.

- KRA 1 - Goal 3: Enhance Urban Forest
- KRA 4 - Goal 11: Deploy Asset Management

Farewell



Dear StreetsLA family,

Three years ago, I was honored and privileged to become general manager at StreetsLA. This journey has been the most rewarding journey in my life on both the personal and professional levels, thanks to the collaboration, support and hard work of the men and women of the bureau.

Together, we worked hard to transform StreetsLA into a world class organization anchored in integration, innovation and inclusion. Guided by the Strategic Plan, your work each and every day will continue this important transformation.

I am so proud of what we have accomplished over these last three years, and I want to thank you for your dedication throughout the pandemic which brought such uncertainty and risk into our daily lives. We faced these and many other challenges together as a family, with a culture of openness, respect and fairness.

As I leave you for my next journey, I recognize that my success here is a result of your collective work.

Indeed, our accomplishments are built on the work of those who have gone before us. We face the coming year without many of our colleagues, friends and family members. When so many employees retired to help shore up the City's financial condition, they took with them thousands of years of experience. We will also continue to process the tragedy of the pandemic and grieve the loss of those who passed during the past year.

It's important to thank our colleagues and to pay tribute to those who have left us, and so we commemorate them here in this document.

Now we face new challenges and see new opportunities as well. I ask you to fully support the new general manager and the management team, continue moving upward and forward together, and even more tightly embrace the values we set forth in our Strategic Plan.

I love you all and wish you and your family health and prosperity.

Respectfully,

Adel

Adel H. Hagekhalil, P.E.

Retirees:

Albert L Woodson, Alfonso Juarez Flores, Alfred L Stringer, Alfredo T Garcia, Ali Daniels, Allen Ginger, Andrew J Vargas, Antoine Pierre Simms, Antonio De Santos, Arturo Pacheco, Audrey Pickard Moore, Aureliano M Ruiz, Ben Toliver, Bobby Savannah, C G McGovern, Carlos Araujo, Cesar R Godoy, Charles Campbell, Chi M. Gong, Clarence Clegg, Clarence Young, Constancio L Abracia, Cruz Jimenez, Damaso Casillas, Daniel R McGovern, Darlene E M White, David W Roselius, Debra A Hernandez, Debra Ann Verin, Debra V Scott, Dennis Junji Wake, Dino Young, Edgar Duncan, Edward L Gutierrez, Eliseo G Ginete, Elvia Dinorah Garcia, Elvin H Galindo, Ernestina Navarro, Farhad (Fred) Mousavipour, Flemmon L Cox, Francisco Barcenas, Frank James Cornelius, Frank M Martinez, Fred K Laube, Frumencia M Navarro, Gary W Gaston, Genaro Granados, George Pardo, Gerald L Adler, Gilbert Guzman, Gina Mancha, Gladys Labog Galandeynes, Glenn Chester Yee, Henry V Mancini, Inder Risam, Isidro C Rodriguez, Ivan Cortina, Jacqueline A Anderson, Jacqueline Cornelius, James D Windsor, Jeffrey Shie Shyun Lee, Jimmie Nicholson, Jo Ann Frampton, Joaquin J Villanueva, Joe A Crenshaw, John Herron, John Russell Duran, John Sapone, Jorge A Cortez, Juan Rubio, Julio R Sandoval, Karen Lynn Bowie, Kenneth L Rodriguez, Les A Amer, Lordinio D Hernandez, Louis Clifford Gysin, Lucio S Ramirez, Luis Monreal, Luis Rodriguez, Manuel A Perez, Maria Benjamins, Mario A Diaz, Mario A Ericson, Mary E White, Max E Kaiser, Michael Bertran Flowers, Michael Cameron Farr, Miguel Barraza, Miranda J Ow, Monica Reve Shelton-Frierson, Nicolas Barragan, Nvard Barseghian, Oscar Millan Ungson, Pamela Ostrander, Patrick K Shortall, Paul D Cullors, Paul R Jones, Phyllis Maria Rene Meyi, Rafael Ruiz, Raul Garcia, Raul Henriquez, Reginald Sims, Reynaldo Lozano, Roberto D Gamez, Rocky M Duarte, Rodney B Smith, Rogelio B Burke, Ronnie Lee Jackson, Roy L Lewis, Rudy Sanchez, Russell Alpern, Salvador R Torres, Sergio Partida, Shelia Ann Hamilton Keel, Sherman R Torres, Sonya Cromwell, Stacy Patton, Stanley Wright, Stephanie Mcfaddin, Steve A Mize, Theodore D Lansdon, Theodore Mahaley, Thomas Robert Lepine, Thomas Valenzuela, Thu Doan Kim Ngo, Timothy Daniel Tyson, Timothy F Walls, Titus Drew, Tobias Francisco Cristales, Tony L Motta, Troy Lowe, Truc T Ngo, Tyrone Denby Hunter, Uriel Hernandez, Uthai Tina Flores, Valerie D Dixon, Veronica L Maxwell, Vickie E Hardison, Wanda Gale Tilley, Winston W Chu, Yalin C Tam

StreetsLA Executive Team



Keith Mozee
*Executive Director &
General Manager*



Stephanie Clements
*Assistant Director
Chief Financial Officer*



Greg Spotts
*Assistant Director
Chief Sustainability
Officer*



Kevin Minne
*Advanced
Planning/Grants
Manager*



Gary Harris
*Investigation &
Enforcement
Division Manager*



Nick Lopez
*Chief Resource
Officer*



Martin Schlageter
*External Relations
Director*



Department of Public Works Commissioners



Greg Good
President



Aura Garcia
Vice President



Mike Davis
President Pro Tempore



Teresa Villegas
Commissioner



Jessica M. Caloza
Commissioner

Los Angeles City Council Members



Council District 1 - Gilbert Cedillo
Council District 2 - Paul Krekorian
Council District 3 - Bob Blumenfield
Council District 4 - Nithya Raman
Council District 5 - Paul Koretz
Council District 6 - Nury Martinez
Council District 7 - Monica Rodriguez
Council District 8 - Marqueece Harris-Dawson
Council District 9 - Curren D. Price, Jr.
Council District 10 - Mark Ridley-Thomas
Council District 11 - Mike Bonin
Council District 12 - John Lee
Council District 13 - Mitch O'Farrell
Council District 14 - Kevin de León
Council District 15 - Joe Buscaino